

Monitor

MODEL/ATOM II

A publication of the Missouri Department of Higher Education

February 13, 2004

Hands-on System Training Scheduled

Because of the Missouri Department of Higher Education (MDHE) conversion from Guarantec to ASA, and our desire to keep clients informed and at ease with our guaranty system, the MDHE has scheduled five regional system trainings for schools on February 26-27 and March 1-3, and one training for lenders on March 4.

The trainings are scheduled from 9:30 a.m. to 3:30 p.m. at each site. Each institution present will receive hands-on training of the new MODEL system and lunch will be provided. It is very important that at least one person from each institution planning to use the MODEL system for guarantees and/or disbursements attend one of these trainings. In order to determine the number of participants at each site, please contact Vicky Buschjost, Missouri Student Loan Group Administrative Assistant, at (573) 751-9441 or at vicky.buschjost@dhe.mo.gov by February 20, 2004, and indicate the site you would prefer to attend

and the name(s) of staff attending from your institution.

Statewide training dates and sites:

Thursday, February 26, 2004

The Metropolitan Community Colleges
Business and Technology College
Room 176
1775 Universal Avenue
Kansas City, MO 64120

There is ample, free parking around the Business and Technology College. Attendees should park near and use the East entrance (not the Exhibition Hall entrance). Room 176 is just to the right inside this entrance.

Friday, February 27, 2004

Ozarks Technical Community College
Ozark Technical Center
933 E. Central
Springfield, MO 65802

Building and room location: to be determined

See **TRAINING**, page 2

Frequently Asked Questions

Will the MODEL system have multiple guarantor functionality?

The MODEL system will have multiple guarantor functionality through the MODEL Gateway for CommonLine application send files and for individual add a loan. MDHE targeted the 12 largest out-of-state guarantors to be available at conversion. Additional guarantors will be added after conversion.

Will ATOM, as well as ATOM staff, go away with the introduction of the ASA system?

The MDHE will continue to have a disbursement system (ATOM II). ASA's IT staff will support the disbursement system, but ATOM staff will remain at Missouri Department of Higher Education and operate ATOM II.

Will loan funds come from Boston rather than Missouri lenders?

Schools will continue to choose their lenders. Therefore, loans will most likely continue to come from the same lenders as in the past. Disbursement operations will be located in Jefferson City, just as they are today.

Are the Missouri Department of Higher Education and ASA taking over the loan origination process?

Customers will continue to do business as they do now (e.g., call MOHELA with loan origination questions). The flexibility of the new system may allow the MDHE and ASA to originate loans, but it will be up to the customer to choose this option.

What's coming up?

January - February

Customer Acceptance Testing (CAT)

February 26-27 and March 1-3

Training for schools and lenders

March 4

Training for lenders

April 1-12

Conversion

April 12

Go Live!

Reminder: Sign-Up for MODEL Direct

If you have not already done so, it's time to sign-up for MODEL Direct user IDs and passwords. Schools planning to use MODEL Direct and/or ATOM II or schools wanting inquiry-only access need to sign-up. ATOM II lenders must also sign-up for MODEL Direct for the promissory note verification process.

The sign-up form is available on the MODEL web site at www.dhe.mo.gov/model/index.htm. Once you have completed the form, return it to Keith Broadus via fax at (573) 751-6635 or postal mail to 3515 Amazonas Drive, Jefferson City, MO 65109, Attn: Keith Broadus. Once the form is received, user IDs and passwords will be e-mailed to you.

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The following web address contains maps of the various buildings and parking: <http://www.otc.cc.mo.us/generalinfo/map/index.htm>.

Monday, March 1, 2004

Southeast Missouri State University
Dempster Computer Lab
One University Plaza
Cape Girardeau, MO 63701

The following web address contains a map of the campus: <http://www5.semo.edu/dps/Parking/campusMap.asp>

Tuesday, March 2, 2004*

Missouri Higher Education Loan Authority
St. Louis

* Depending on the number of participants, this location may change.

Wednesday, March 3, 2004

State Fair Community College
Room 204
919 Wildwood
Jefferson City, MO 65109

DIRECTIONS: Take Hwy 50 West and take exit ramp for Hwy. 179 (Jamestown, Runge Nature Center) exit.

Turn left and go under Hwy 50. Go through stop light and turn right at second stop light (Missouri Boulevard).

Turn left at the stoplight (Wildwood). Lowe's is on the corner. Continue on Wildwood and State Fair Community College is on the left as you descend the hill.

Thursday, March 4, 2004

THIS TRAINING IS FOR LENDERS

Missouri Higher Education Loan Authority
St. Louis

Additional details about training will be forthcoming.

Please reserve your spot at one of the training sessions as soon as possible.

For questions....

regarding conversion to MODEL, contact:

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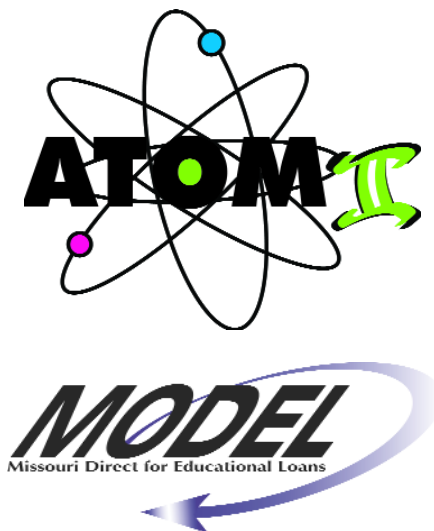
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regarding ATOM II, contact:

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[www.dhe.mo.gov/
model/index.htm](http://www.dhe.mo.gov/model/index.htm)

Designed to serve as a reference tool for our school and lender partners, the MODEL and ATOM II web site has a wealth of information regarding conversion including background information, frequently asked questions, contact information, training information, and more.

Check it out!

Did you know...

that ASA utilizes quarterly releases to implement system enhancements?

Coming up next week...

Overview of conversion process and how it will work